

# Infections in Children

## When and Where to Seek Help?

In Québec, about 1 in 2 people who visit the emergency room have non-urgent problems.

Seek care at the **right time** and **place!**



### Need advice about your child's health? Not sure if your child should see a health professional?

- Consult [quebec.ca/en/health/health-issues/a-z](https://quebec.ca/en/health/health-issues/a-z)
- **Call 811, option 1**  
Free and confidential telephone service available 24 hours a day, 7 days a week
- Talk to a pharmacist

### Does your child need to see a health professional, but it's not an emergency?

- Consult [quebec.ca/en/health/finding-a-resource](https://quebec.ca/en/health/finding-a-resource),  
*Online services section*

### Does your child have an urgent health problem?

- Go to a hospital emergency room
- Call 911 if needed
- If in doubt, consult [santemontreal.qc.ca/children-infections](https://santemontreal.qc.ca/children-infections), sections *When to bring your child to a hospital emergency department* and *When to call 911*



**If your child is under 3 months old and has a fever, go to the emergency room.**



For more information:

[santemontreal.qc.ca/children-infections](https://santemontreal.qc.ca/children-infections)